



Information Requests Disclosure Log 2025

Information Requests received by Royal Berkshire Fire and Rescue Service

This list was last published: Wednesday, 22 January 2025 at 19:11

Key:

EIR – Environmental Information Regulations 2004

FOI – Freedom of Information Act 2000

BAU – Business as Usual

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January 2025

Request Number 2024-0114 (Statistics – Station Callouts 2024)

Request received on 04 January 2025:

I request all call statistics per station for the calendar year 2024 from midnight on the 1st January 2024 to midnight on the 31st of December 2024. For example:

Egham - 1430

Godstone - 408

This is to include all standby moves, calls on other stations areas including over the border, e.g. if Godstone were mobilised to Biggin hill, and all reliefs, co responder calls and calls where they were stood down before arriving.

Response:

The following were the criteria applied to this request:

- All RBFRS mobilisations, including non-incidents and attendance OTB (over the border).
- Removed test, exercise and duplicate/repeat incident types.
- Mobilisation of appliances were only counted if there was either an assigned mobilisation time, or in the event of a blank mobile time, if there was an assigned on-scene time.
- Includes instances of accidental duplicates, e.g. MDT (Mobile Data Terminal) being pushed by accident.

Due to dynamic mobilising, we cannot produce information about the whereabouts of appliances when mobilised, as such appliances have been grouped based on their station of origin.



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Station Ground	Count of Mobilisations
Caversham Road	1853
Wokingham Road	1320
Newbury	1378
Hungerford	106
Lambourn	12
Wokingham	970
Mortimer	185
Ascot	516
Crowthorne	193
Bracknell	1042
Slough	2067
Langley	1103
Maidenhead	967
Whitley Wood	1171
Windsor	656
Theale	945



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Request Number 2024-0115 (Statistics – E-bike and E-scooter Fires)

Request received on 07 January 2025:

From 2022 to 2024, please would you tell me:

1. The TOTAL number of reported e-bike and e-scooter fires;
2. The TOTAL number of injuries as a result of e-bike and e-scooter fires;
3. The TOTAL number of fatalities as a result of e-bike and e-scooter fires.

<https://www.london-fire.gov.uk/media/8869/foi-response-foia84211.pdf>

<https://www.theguardian.com/news/2023/may/02/e-bike-e-scooter-battery-fires-uk-data>

Additionally, I wish this information to broken down by year and provided in a spreadsheet format.

Response:

In progress



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Request Number 2024-0116 (Statistics – Student Residence)

Request received on 09 January 2025:

I am writing to request information under the Freedom of Information Act 2000. Please provide the following data for the period from January 1, 2019, to December 31, 2024:

1. The total number of callouts to fire incidents at student halls/student residences
2. The total number of callouts to student halls/student residences that were false alarms.
3. The total number of callouts to student halls that were the result of a real fire incident.

If possible, please provide this information broken down by year.

Response:

In progress



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Request Number 2024-0117 (Emergency Securing Services)

Request received on 13 January 2025:

As part of this research, we would like to find out the following information about your fire department's practices and data in this area. Specifically, we are looking to cover the following:

Scenarios and Usage:

- In what scenarios do you use emergency securing services (i.e. when would you use forceable entries that require emergency securing services)? Are there standard guidelines or policies governing when these services are engaged?

Frequency:

- How many cases require emergency securing services annually (ideally from 2010 to 2024). If possible, please provide a breakdown of the cause of forced entry (i.e. executing search warrant, concern for welfare, to prevent property damage, etc.).

Service Providers:

- Who are the main providers or contractors engaged for emergency securing services?
- What proportion of emergency securing services does each contractor achieve?

Expenditure and remuneration:

- How are these services funded – is there a framework in place (if so, please provide detail)? Which parties are responsible for remunerating the emergency securing service contractor?
- What is the average cost per securing service?
- What has been the annual expenditure on emergency securing services for each year from 2010 to 2024?

If this information is already publicly available, please let me know where I can locate this data.



Response:

In progress

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Request Number 2024-0118 (Statistics – Chemical Incidents)

Request received on 13 January 2025:

1. Please can you confirm how many incidents that RBFRS have attended since January 2023, that involves the accidental mixing of chemicals in people's homes? Please can you confirm the range of chemicals, and which were the main ones that were identified?
2. Please can you confirm how many of these dangerous fumes incidents were caused by the mixing of domestic chemicals in the local sewage system? Again, which chemicals were identified?
3. Can you confirm has there been an increase in the last five years for these types of dangerous fumes incidents?
4. During these incidents was the water companies made aware of these incidents and what was their response and action?

Response:

In progress



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Request Number 2024-0119 (Equality, Diversity and Inclusion)

Request received on 17 January 2025:

Please provide the latest inclusive language guide document for staff and other documents used for internal diversity training.

Response:

In progress