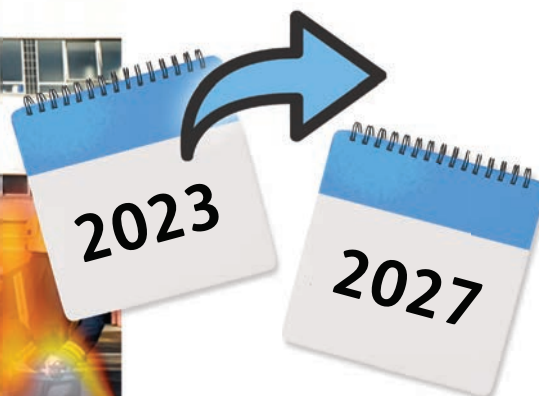




**ROYAL BERKSHIRE
FIRE AND RESCUE SERVICE**



Corporate Plan and Community Risk Management Plan **2023 - 2027**



How we work and how we help
to keep people safe from fires
and emergencies



About our plan

Fires and emergencies affect peoples lives in a big way.



All fire and rescue services must have a plan that says:



- how we will work

and

- how we will try to have less **risk** of fires and emergencies



Risk means there is a chance that something could happen.



Fires and emergencies are not just things like fires and car crashes.



It could also be things that happen less often like:

- floods



- **terrorist** attacks. A **terrorist** is a person who uses force or violence to scare other people



- a building that has fallen down



We can have less risk of fires and emergencies by:

- changing the way we work



- working together with other services and organisations



- using our staff and resources in the best way. **Resources** means things like our buildings and fire engines



- teaching people about the risks of fire and emergencies and how to deal with them



- supporting people who need our help



- making sure people follow the law about fire safety

PART 1: How we will work



We have a set of rules we have to follow in our work.

1. Help to stop fires and emergencies from happening in the first place



We will work with our local communities. We will tell people what can cause fires and emergencies and how they can stay safe.



We will make sure our services are easy and fair for everyone to use.

2. Make sure organisations follow the law



They must make sure their buildings are safe for people to use.

3. Make sure our staff have the training they need to do well in their jobs



We will make sure our buildings are close to our communities.

This will help our staff get to fires and emergencies as fast as possible

4. We will work together with other services and organisations in our communities



For example the police or ambulance services.



We will help people to cope better when fires or emergencies happen.

5. Make sure we spend money in the best way



This means we can keep giving good services that our communities need.



Part of this is making sure we work in a way that is good for the **environment**.

The **environment** is the world we live in and the air we breathe.

6. Make sure we are a friendly, safe place to work



We will make sure the people who work for us are from different parts of the our community.



Do you agree with the list of rules we have to follow in our work?



Yes



No



Is there anything else you want to tell us about our rules?



PART 2: How we will try to have less risk

There are 6 big things we want to do in the next 4 years.

1. Write a new plan to help us deal with changes in Berkshire



There are changes happening that mean more risks to people. Our new plan will help us manage these risks.

Changes we are dealing with:

Climate change

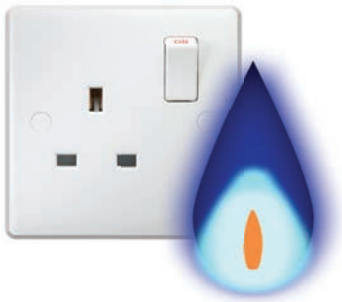
The world is getting warmer which means changes in our weather. We call this **climate change**.



In summer 2022 the UK got really hot. There were lots more fires across Berkshire.



We are getting more rain in winter. This means more floods and people who have to be rescued.



Using energy

We use **energy** to make things work. Things like gas and electricity.



People are using energy in different ways. Things like:

- using **green energy** to heat their homes.



Green energy means using energy from the sun or wind. Things like solar panels on a building or a wind turbine in a field



- charging more devices like phones and computers



- using electric chargers to charge electric cars



These all mean more risk of fires and emergencies.



We will make sure people in our communities know about these new risks and how to manage them.



We will check our plan every year. We will see if there are any changes we need to make.



Do you agree with how we will deal with changes and how we check our plan?

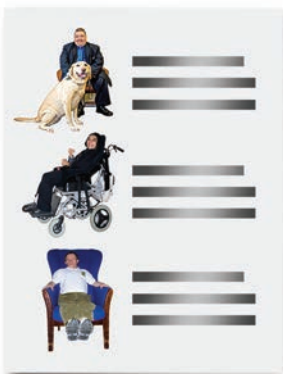


Yes



No

2. Make sure we work with people who are the most at risk of having an emergency



We are going to find out which people are most at risk in our communities.



This means we will be able to work with people earlier to help them stop emergencies happening.



We will work with our local council and other organisations to find out who is most at risk.



This could be people with a learning disability or older people who need extra support.



Do you agree with how we will help people most at risk?



Yes



No

3. Make sure we spend our money in the best way



We understand that our money comes from local people. We have to spend it in the best way.



We have to make sure that we spend money on the most important things.



We will make sure that we have enough staff and special fire engines to deal with emergencies.



When an emergency happens, people ring **999** and they send the closest fire engine.



We try to get to the emergency within 10 minutes. We want this to happen in at least 7 out of 10 emergencies.



Do you agree with how we work and respond to fires and emergencies?

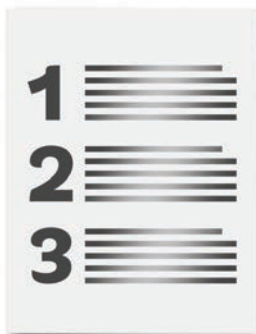


Yes



No

4. Look at all of the emergencies we went to. We will think about whether we have to stop going to some types of emergencies



We have a list of emergencies that we must go to. These are called our **statutory responsibilities**.



The list includes things like putting out fires and rescuing people after a car crash.



Sometimes we get called out for other things that are not on the list. For example, to rescue an animal.



We will work with other services and organisations to look at the best way of dealing with these things.



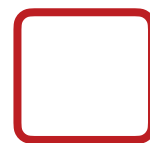
This means we will have more time to deal with the most important emergencies.



Do you agree with how we choose which emergencies to go to?



Yes



No



5. Support for businesses and new buildings

Our Fire Protection service sends staff to check buildings are safe for people to use.



Making sure people follow the Fire Safety law

We will make sure Fire Protection staff go to buildings that are at the most risk.



Staff will talk to local people about the Fire Safety law. And they will make sure people know how to keep themselves safe.



Making sure new buildings are safe

When people build houses they have to follow building laws.



We will work with local builders and the council. We will make sure new buildings are safe and follow the building laws.



False alarms

A **false alarm** is when we get called out to an emergency but there isn't one.



We will try to have less **false alarms**.



Some buildings have alarms that automatically call the fire service.

Sometimes these alarms go off by mistake.



We want to work with people who own buildings about fire safety and having less false alarms.



Sprinkler systems

A **sprinkler system** is when water comes out of pipes on the ceiling to stop a fire.



We want more **sprinkler systems** in buildings.



Do you agree with how we will make sure people are following the law?



Yes



No

6. Every day we need at least 14 fire engines to use in emergencies. We will make sure our staff use these in the best way



We have 19 fire engines. We also have other vehicles that we can use in emergencies.



We will try to have staff on all of our 19 fire engines.



There are some times when we do not have enough staff for all the vehicles. For example if staff are off work sick.



If this happens, we will try to make sure we have staff on at least 14 fire engines.



This will help to make sure we can get to fires and emergencies as quickly as possible.



Do you agree with how we staff our vehicles?



Yes



No



Is there anything else you want to tell us about our 6 big things?

How to tell us what you think



If you have answered the questions on a paper copy, send it back to us.

You can send it back in the envelope we sent you.

You do not need to put a stamp on the envelope.



If we did not send you an envelope, post it back to:

**CRMP Consultation
Royal Berkshire Fire and Rescue
Service
Newsham Court
Pincents Kiln
Reading
Berkshire
RG31 7SD**



You can email us at:

consultations@rbfrs.co.uk



You can call us:
01189 452888



You can fill in the survey online at:
www.surveymonkey.co.uk/r/RMBMVGF